

# What the Warranty Covers:

Candlelight Cabinetry, Inc. warrants that any product manufactured by us and purchased from an authorized dealer will be free from defects in materials and workmanship under normal residential usage.

### What the Warranty Does Not Cover:

Single raised panel doors less than 24" wide and 48" high are warranted against warping of no more than 1/8". Single flat panel doors and all multi-panel doors less than 24" wide and 62-1/4" high are warranted against warping of no more than ¼". Doors larger than this up to 85" are allowed 5/16" tolerance. This detail applies to all doors/drawer front styles, wainscot panels and appliance panels. Any door over 24" wide and/or 48" high without a mid rail/stile is not warranted against warping.

Individual staves in solid panel doors continuously expand and contract resulting in visible lines. This is not considered a defect.

Veneered panels or doors will not match solid wood products. Veneers will absorb stain differently than solid wood. The mismatch of solid and veneers is not considered a defect.

This warranty does not cover deterioration due to normal wear and tear, and it does not cover defects that are due to the natural characteristics of wood, which may cause some variation in the appearance or finish of the product. The warranty will not apply to items subjected to misuse, negligence, modification, abuse, alteration, accident, abnormal use, extreme temperature or moisture levels, improper installation and/or handling.

Candlelight warrants to the original purchaser our drawer tracks and door hinges to be free from defects for lifetime under normal use.

#### Who the Warranty Covers:

This warranty covers only the original consumer/purchaser. This warranty is not transferable from the original purchaser to any subsequent homeowner or re-installation by the original purchaser to other locations.

## What we Will and Will Not Do:

Candlelight will repair or replace, at its option, any cabinet or component which proves defective in material and/or workmanship under normal installation, use and service. This warranty is limited to defective parts replacement. Candlelight will not pay any expense incurred in the removing, transporting or reinstalling of the product. If components are replaced, we cannot guarantee that the finish of the new component will match the finish and appearance of existing cabinetry.

#### How to Get Service:

You must contact and file a warranty claim with the dealer from whom you purchased the product.

#### Other Conditions:

Candlelight reserves the right to change design, specifications, materials, and price as conditions require and product improvements are developed. Candlelight has no obligation to incorporate such changes into previously manufactured products. Candlelight takes great care in the selection and application of materials to give your cabinetry the best finish possible. Painted front frames are primed, painted and sealed with a durable catalyzed varnish. Unfinished orders will void this warranty since we have no control over the final finish process. Any hardwood, by nature, will expand and contract with changes in temperature and humidity levels. It is recommended to climate control your house year round in order to maintain a humidity level of 40-50%. Excessive humidity or dryness will void this warranty. This natural tendency can cause slight but visible cracks in the front frame joints\*. Also be aware, that over time, any finished surface may be affected by exposure to sunlight, household cleaners, smoke and other substances, making it difficult to match the color of existing cabinets when replacing parts under warranty or installing additional cabinets at a later time. These occurrences are not the result of any defects in material or workmanship.

All expressed warranties and any implied warranty of merchandise for a particular purpose shall terminate when you no longer own your home. Some states do not allow limitations on how long an implied warranty lasts, hence the above limitations may not apply to you. Candlelight assumes no liability for incidental or consequential damages. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Commercial use or rental properties will be limited to a five year warranty.

\*Additionally, over a period of time moisture or heavy use can cause deterioration of a finish. This occurrence is not covered by warranty.